

Privacy Statement

COOLVAC is committed to protecting your privacy and we take our responsibilities regarding the security of user information very seriously. This Privacy Statement sets out how we comply with Australian data protection requirements. Our website is structured so you can visit without identifying yourself or revealing any personal information. Once you choose to provide us with any information by which you can be identified, it will be used only to process enquiries or orders and to provide a more personalised shopping experience. We may also use it to inform you of changes in our services or about special offers that we consider you will find valuable. For your protection, we will never sell, distribute or lease your personal information to third parties unless we are required to do so by law.

If you would like a copy of the information we hold about you or if you think the information we hold is incomplete or incorrect, please contact us at sales@coolvac.com.au. Any incorrect information will be promptly corrected.

DATA SECURITY

We are committed to ensuring the security of your information. To prevent unauthorised access or disclosure, we have put in place the necessary physical, electronic and managerial procedures to secure and safeguard the information collected online.

COOKIES

We use cookies to track your order through to the checkout process. Cookies are commonly used on websites, do not contain identifiable personal information, do not pose a security threat and do not harm your computer. They simplify your shopping experience by recognising you when you return and maintaining your shopping basket contents. Your credit or debit card details are not stored on the site and are always secure. We may also use some cookies to track site statistics.

You can decide if and how your computer will accept a cookie by configuring your browser preferences. Please be aware that if you choose to reject cookies, you cannot shop with us and may not be able to use certain features within our website.

EXTERNAL WEBSITES

This website may contain links to other relevant sites of interest. Once you have used these links to leave our site, we no longer have any control of content. Therefore, we cannot be responsible for the protection and privacy of any information you provide whilst visiting other sites. Such sites are not governed by this Privacy Statement. You should exercise caution and read the Privacy Statement applicable to the website in question.

YOUR CONSENT

By using the COOLVAC website, you consent to the collection and use of this information by us for the purposes described above. If we decide to change our Privacy Statement, we will post the changes on this page so that you are always aware of what information we collect, how we use it and in what circumstances we disclose it.

All prices are in Australian dollars and do not include GST or freight.